

MICROSOFT 365

At TiER1 Performance, we specialize in advanced technology strategies, platform configurations, and custom applications. Leveraging powerful technologies, such as Azure Web Development and Microsoft 365 optimizations, we create and configure secure software solutions that are tailored to diverse industry needs and underpinned by our UX design expertise that prioritizes user engagement and intuitive interaction. Our holistic approach ensures that our technological solutions not only meet functional requirements but also align seamlessly with organizational objectives to drive transformative change and operational excellence in the packaged consumer goods, life sciences, healthcare, and government sectors.

Corporate Info:

TIER1 Performance Solutions, LLC
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NAICS Codes:

541715: R&D in the Physical, Engineering, and Life Sciences (Except Nanotechnology and Biotechnology)
541330: Engineering Services
541511: Custom Computer Programming Services
541614: Process, Physical Distribution, and Logistics Consulting Services
541618: Other Management Consulting Services
541690: Other Scientific and Technical Consulting Services
541720: R&D in the Social Sciences and Humanities
541990: All Other Professional, Scientific, and Technical Services
611430: Professional and Management Development Training

core CAPABILITIES:



» **Technology Strategy Development:** Creating comprehensive technology strategies that are tailored to organizational goals.



» **Productivity and Content Analysis:** Leveraging cutting-edge tools to evaluate and enhance workplace efficiency and content effectiveness and drive better business outcomes.



» **Platform Optimization:** Configuring productivity platforms, such as Microsoft 365, Atlassian products, Smartsheet, and Google Suite for optimal performance and efficiency.



» **Custom Software Development:** Developing bespoke software solutions, focusing on security, scalability, and industry-specific requirements.



» **UX Design:** Crafting intuitive and user-friendly interfaces that enhance user engagement and satisfaction.

CONTENT *specialization:*

POWER AUTOMATE DEVELOPMENT · POWER BI DEVELOPMENT · POWER APPS DEVELOPMENT · POWER VIRTUAL AGENT (COPILOT) DEVELOPMENT
SHAREPOINT DEVELOPMENT · TEAMS ADAPTIVE CARDS AND ADVANCED CONFIGURATIONS · UI/UX STRATEGY · INFORMATION ARCHITECTURE STRATEGY

benefits TO WORKING WITH TiER1:

- Exceptional Past Performance Ratings
- Quick and Accurate Turnaround
- Accessibility and Section 508 Trained
- Certified B Corporation
- Global Reach and Experience, with Team Members Dispersed Across the United States
- Approved GSA Contractor
- Secret Facility Clearance
- Collaborative, Diverse, and Experienced Team
- SAM Registration Complete and Up to Date
- Use of Design Thinking, Complexity Science, and Foresight Methodologies



To learn more, or connect with our government experts scan the QR code.
hello@tier1performance.com



PAST *performance*

CLIENT

THE CHALLENGE

THE RESULT

Organizational Change Management (OCM) Team for a client in the Energy Industry

Change Methodology Site

Faced with extensive organizational change, our client needed a robust online platform complete with the tools and resources to support and strengthen internal communication and collaboration.

After in-depth user and content analysis, we partnered to employ SharePoint, Viva Engage, and Microsoft Bookings to streamline organizational change operations. This informational site and social group enhanced communication and collaboration, while providing the vital information about employee engagement and cultural alignment needed to navigate the complex processes of organizational transformation.

Global Market Access Leadership Team at a Leading Pharmaceutical Company

Career Shadowing App

Our client needed to enhance career development opportunities through job shadowing in a way that was seamlessly integrated into the organization's learning and development framework.

We collaborated with the client's leadership team to create a Career Job Board Application using SharePoint, Microsoft Forms, and Power Automate. This application streamlined career "latticing" and development and was an integral tool for capturing employee career progression and interdepartmental synergy.

Project Management Center of Excellence (COE) at a Global Coatings Company

Project Management Tool Explorer

Faced with significant hurdles in adapting to new global processes, our client sought to simplify the understanding of new procedures and integrate these changes seamlessly into daily operations.

We partnered with the PM COE to design and build a micro-app using Power Platform and SharePoint to provide accessible and user-friendly training materials in a graphical format. This streamlined the learning process and enabled project managers to efficiently adapt to and implement new processes, enhancing operational efficiency and cross-departmental teamwork.

Global Learning Team at a Leading Life Sciences Company

Digital Learning Ecosystem

Our client needed a comprehensive digital experience for their Culture of Learning initiative to foster a cohesive learning environment that integrated diverse educational tools.

We collaborated with the client's learning team to build a cross-platform immersive learning experience using SharePoint and EdCast. This played a crucial role in providing an integrated and user-friendly interface for various learning resources, while supporting the organization's commitment to continuous professional development, employee engagement, and cultural objectives.

SOME OF OUR *clients*

